

**If you're having a hard time logging in or joining the sessions, here are some tips to make it work:**

- Use the recommended browser ([Chrome](#), [Firefox](#), or [Safari](#))
- Make sure that your browser is up to date
- Refresh your page:
- Clear your browser's cache:
  - **Chrome:** Settings > Privacy and security > Clear browsing data > Clear data
  - **Safari:** Command(⌘) + Alt + E

Clear browsing data

Basic Advanced

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Time range All time ▼

Browsing history  
Clears history from all signed-in devices. Your Google Account may have other forms of browsing history at [myactivity.google.com](https://myactivity.google.com).

Cookies and other site data  
Signs you out of most sites. You'll stay signed in to your Google Account so your synced data can be cleared.

Cached images and files  
Frees up 227 MB. Some sites may load more slowly on your next visit.

Cancel Clear data

- Access the page in an incognito window
- Restart your device
- Try the other recommended browsers ([Chrome](#), [Firefox](#), or [Safari](#))
- Check your internet connection/speed (it should be at least 5mbs)
- Enable pop-ups in your browser
- Disable any firewalls or VPNs (e.g malware, AVG)

## Enable the camera and microphone in your browser:

- Enable pop-ups in your browser

